



- All team members are working across a variety of technology systems engineering, administration and support functions:
 - Production Database Administration
 - Infrastructure Monitoring, Administration & Management
 - Security Monitoring, Administration & Management
 - Project Management
 - Computer Operations
 - Level 1 and 2 Help Desk Support

Technology Services Skills

- Database Administration as a Service (DBAaaS)
- System Administration and Management
- Amazon Web Service (AWS) Administration and Management
- Network Administration and Management
- AS400 and Mainframe Operations
- Help Desk Support (Level 1 and 2)
- Project Management

Technology Skills

- MS SQL, MySQL, DB2, MongoDB, RDS, Native Database, Elasticache
- MS Windows Server, MS Exchange Server, Putty, SCCM
- AWS Services: IAM, KMS, WAF, Shield, AWS Inspector, ACM, CloudRanger, CloudWatch Monitoring, CloudEndure, CloudFormation, Jenkins, Terraform, Chef, Ansible
- Palo Alto, Trend Micro, McAfee
- F5 Firewall and Load Balancer
- Ariba, SAP, Dynatrace
- Halcyon, IBM Workstation
- MS Office Suite, ServiceNow, Remedy
- Customer Proprietary HR & Time Capture Systems